

FUSION

DIRECT CONNECT

LTE Walkie-Talkie Radio Manual

Welcome to your new FUSION radio experience.

Some quick facts about your new radio.

Your new walkie talkie is provided by **FUSION Direct Connect USA** and comes with the first month of service included with your purchase.

For Assistance, please contact us at 832-880-0000 or for a faster response please submit a ticket to:

ticket.fusionptt.com

Additional information: The ELITE FUSION device is a GLOBAL capable device that works on LTE cellular towers and also over Wi-Fi connections.

Cost Information: The FUSION Radio network costs \$9.99 per mo. Which includes unlimited usage in 100+ countries, Group and Member call, FUSION Direct connect and GPS. For an additional \$20 per mo. you can add Unlimited phone calling plus additional countries of coverage, (May requires a different SIM card), use of your own SIM card may not work due to APN restrictions. You will be required to establish a billing account upon purchase to maintain active services.

Warranty: The FUSION device features a 12-month supplier warranty issued to ensure your device is free from manufacture defects, please visit our warranty page for more information.



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Models Covered:

2026 Elite Fusion

The FUSION 2-way walkie-talkie radio exemplifies our state-of-the-art communication device equipped with cellular connectivity, guaranteeing that you stay connected regardless of your location. Utilizing the 2-way international radio network, you can keep in touch with your team or engage in public community groups, enabling seamless radio conversations. With FUSION, you are continuously connected.



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Device Introduction

The FUSION Direct Connect Walkie Talkie Radio can deliver Voice over Data (VOD) services to nearly any location using cellular broadband technology along with Wi-Fi connectivity. With a simple press of the push-to-talk button, users can access fast, reliable, and private communication, ensuring uninterrupted connectivity for voice interactions.

Package Contents

Your package has the following items:

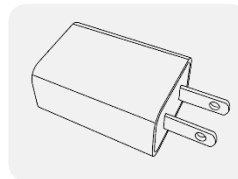
Packing list as follow:



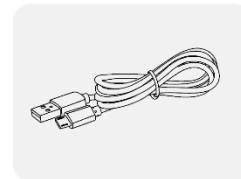
Radio body*1



Battery *1



Adapter*1



USB Cable*1



Belt clip*1

SIM Card Information

A SIM card WILL be preinstalled in the radio.

Do not remove the SIM card unless advised to do so by a support team member.

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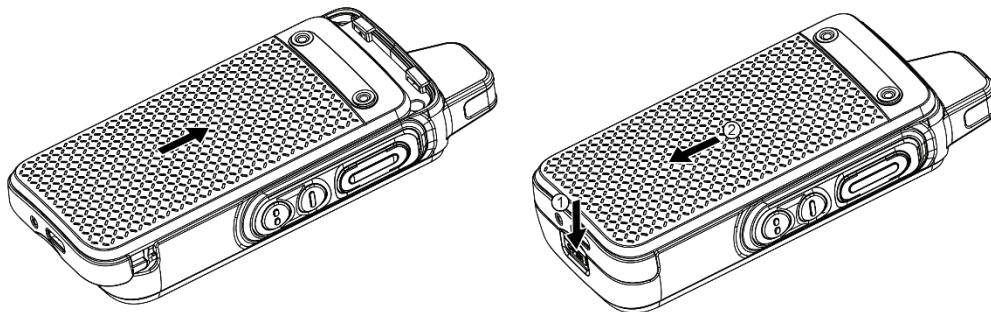
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Battery & Belt Clip Installation

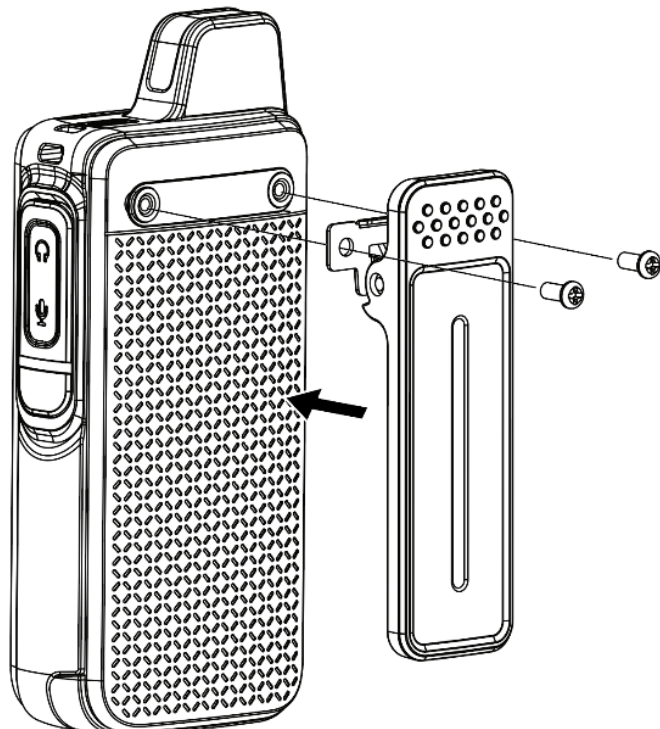
Installing/Removing Belt Clips (FUSION)

Align the battery on the back of the radio unit and close it to lock in place.



Installing/Removing Belt Clips (FUSION)

If required, screw the belt clip onto the back of the radios using the two screw holes shown on the image below.



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Power Button and more.

Let's go over the buttons and functions that will help you get used to your new radio unit:



Now that you know your buttons we power on the radio, all other functions will be discussed later in this manual.

Power On/Off key (Red key)

- Push in and hold the Power button for 3 seconds to turn on the radio.
- Push in and hold the Power button for 3 seconds to turn off the radio.

Once the radio has powered up you will be taken to the main display screen below:

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Functions buttons of the radio.

Let's go over the buttons that will help you get used to your new radio unit.

PTT (Push to talk button). – The push to talk button is found on left side of the radio and is easy to use. Just press and hold for 1 second before you start talking and then hold while transmitting your message and then release when done.

Vol+/Vol- - These buttons on the left side of the radio control the volume of the radio and are the up and down selectors for any options.

Menu / OK – This button allows you to display and select the available options such as settings, members and groups also this button acts as the confirm button for entry changes.

Back button - This button allows you to exit any current menus options.

Green Call button - This button enters the phone dialing function menu.

Red/Power/Exit. – This button allows you to exit any current menus options and services as the radios off and on button, See Power button above for details.

Numeric Keypad – Upon touch will activate the **FUSION CALL** option menu and allow for direct connect calls, If the radio is in **PHONE mode**, then the numeric keys will be used to make a phone call.

(*) Key – Holding down the * for a few second will activate the KEY LOCK and make all buttons unavailable, to release KEY LOCK just hold down the * for a few seconds and the **UNLOCK** message will disappear.

(#) Key – Holding down the # for a few second will activate the **VOX**, to remove VOX just hold down the # for a few seconds and the **VOX** icon will disappear.

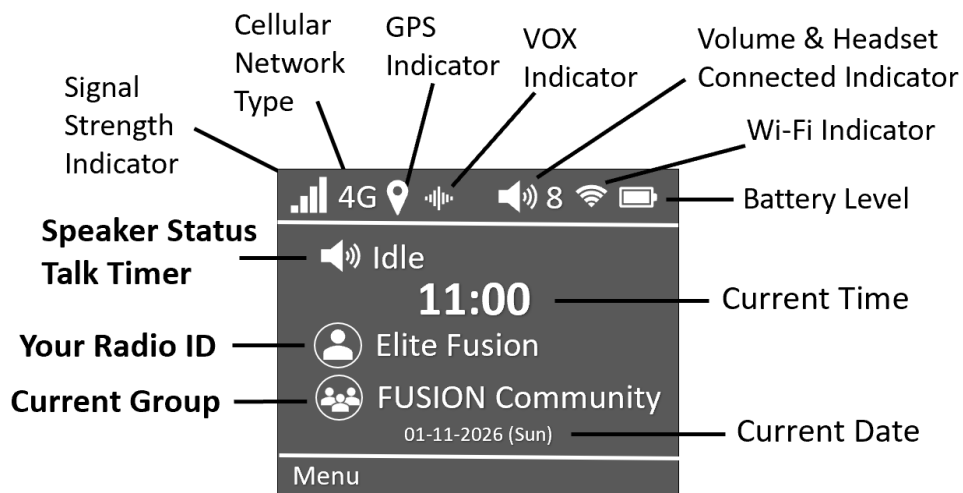
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Front Panel display screen.

The radio displays status information on the front panel. (From top to bottom)



FUSION Main Screen Interface

Main menu.

Press the OK button to enter the main menu and choose following functions by Up and Down select key once you reach the menu of choice press the OK button to enter.

1. **My FUSION**
2. **Group select**
3. **Member select**
4. **Friend Select**
5. **Location information (GPS)**
6. **Settings**
7. **Phone Functions**
8. **Wi-Fi Function**

To choose from any of these options use the front arrow buttons and then hit the OK button to enter the desired menu.



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1. My FUSION.

The following choice allows you to enter the My FUSION section and choose from the following options:

1. **My FUSION ID** – displays your current FUSION ID so you can share with other FUSION users to do direct connect calling with members outside of your group or organization.
2. **FUSION Contact** – allows you to choose pre saved FUSION IDs for instant connection without having to always manually enter the FUSION ID.
3. **Add FUSION ID** – allows you to save a new FUSION ID to your device for quicker access to your FUSION contacts.

2. Group Select.

The following choice allows you to select the desired group you want to be a part of. Normally your default group will always be chosen, you can however enter other available groups if you are assigned to them.

3. Member Select.

The following choice allows you to select the desired member you want to have a 1 on 1 private conversation with in your group(s).

4. Location Info - GPS.

The following choice allows you to see your current satellite connectivity status and provides detailed location information.

5. Settings menu.

The following options will help you customize your radio unit. The number below corresponds with the choice settings.

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Available options are:

1. Back Light Color:

Available options are:

- Black or Light color theme for your display.

2. Auto Lock:

Allows you to automatically set the phones keypad lock feature, to release the auto lock feature you can hold down the * key or disable the feature in this menu.

3. Back Light:

Allow you to set the screen time out feature, this will help conserve battery when set to the lowest settings.

4. Hot Key:

Allow you to set the numeric keypad for instant access to certain features of the radio.
(Information pending)

5. Talk permit tone:

Talk permit tones (TPT) are short, audible alert tones—often a quick three-beep "chirp"—emitted by two-way radios (FUSION) upon pressing the Push-to-Talk (PTT) button.

6. Microphone gain level:

This choice allows you to use the guided voice prompts for every single prompt and action. Available settings are: ON and OFF.

7. Speaker gain:

Adjust the radio's speaker's loudness settings depending on your needs.

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8. Record switch:

Allows you to record and save any PTT conversation you may have had,
recommended to add a SD TF Card to your radio to save conversations.

9. Call playback:

Allow you to playback saved recordings.

10. VOX:

VOX allows for hands-free communication, enabling transmission to begin automatically when a user starts speaking, without needing to press a Push-to-Talk (PTT) button. This is useful for situations where the user's hands are occupied, like in industrial settings, cycling, or general outdoor activities.

Options are: **OFF, Level 1, Level 2 and Level 3**

VOX Sensitivity Level Differences

- **Level 1 (Low Sensitivity):** The monitor stays in sleep mode during quiet moments and only turns on for loud noises, such as crying or screaming.
- **Level 2 (Medium Sensitivity):** A moderate sound level or mild babbling will activate the monitor, while it remains quiet for soft, background noises.
- **Level 3 (High Sensitivity):** The monitor is highly sensitive and will activate soft sounds, light rustling, or quiet noises, making it ideal for quiet rooms

11. VOX delay:

VOX delay (or "hang time") is a specific setting that determines how long the radio continues to transmit *after* the audio signal drops below the sensitivity threshold.

Purpose: This delay ensures that the transmission is not cut off prematurely during normal, short pauses in speech (like between words or breaths). Typical hang times are between 1 and 3 seconds.

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VOX Delay Disadvantage: Users must wait for this delay to expire before they can receive an incoming transmission, which can make conversations feel less natural or cause confusion about when the channel is clear.

12. Upgrade:

This feature is currently not in use.

13. Account OTA:

This feature is used by the FUSION customer service team to send account updates and service information to the radio when necessary.

14. Reset Factory Settings:

This setting allows you to reset the radio back to its factory state. **Do not perform a FACTORY RESET unless advised to do by a FUSION representative.**

15. USB Switch:

This setting allows you to USB Cable program the radio. **Do not perform a USB Cable programming unless advised by a FUSION representative.**

16. About:

Provides detailed information about the software version and other pertinent radio information that may be needed by a FUSION representative in order to troubleshoot the radio.

17. Time Zone Settings:

Allows you to set the correct UTC according to your area, keep in mind the USA uses daylight savings time and may need to be adjusted upon DST changes. **UTC for the Central Zone is normally -6**

Time zone	Standard	DST	Region
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Atlantic	UTC-04:00	(not observed)	Puerto Rico, U.S. Virgin Islands Connecticut, Delaware, Georgia, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, South Carolina, Vermont, Virginia, Washington, D.C., West Virginia; <i>Partially:</i> Florida, Indiana, Kentucky,
		UTC-04:00	Michigan, Tennessee <i>No DST observed, not defined by 15</i>
		(not observed)	<i>U.S.C. §260:</i> Navassa Island, Bajo
Eastern	UTC-05:00		Nuevo Bank, Serranilla Bank Alabama, Arkansas, Illinois, Iowa, Louisiana, Minnesota, Mississippi, Missouri, Oklahoma, Wisconsin; <i>Partially:</i> Florida, Indiana, Kansas, Kentucky, Michigan, Nebraska, North Dakota, South Dakota, Tennessee,
Central	UTC-06:00	UTC-05:00	Texas Colorado, Montana, New Mexico, Utah, Wyoming; <i>Partially:</i> Idaho, Kansas, Nebraska, Nevada, North Dakota, Oregon, South Dakota,
		UTC-06:00	Texas
		(not observed)	Arizona (<i>no DST outside of Navajo</i> <i>Nation</i>)
Mountain	UTC-07:00		California, Washington; <i>Partially:</i>
Pacific	UTC-08:00	UTC-07:00	Idaho, Nevada, Oregon
Alaska	UTC-09:00	UTC-08:00	<i>Partially:</i> Alaska
		UTC-09:00	<i>Partially:</i> Alaska
			Hawaii, <i>Not defined by 15 U.S.C.</i>
		(not observed)	<i>§260:</i> Johnston Atoll (no DST
Hawaii– Aleutian	UTC-10:00		observed in Hawaii and Johnston Atoll)



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American Samoa	(not observed)	American Samoa; <i>Not defined by 15 U.S.C. §260</i> : Jarvis Island, Midway Atoll, Palmyra Atoll, Kingman Reef
	UTC-11:00	

18. ICCID Switch:

Not used at this time. Feature allows the radio to be configured based on SIM card services instead of hard coded programming, this feature is not used as Wi-Fi is enabled and will not work when LTE loss is experienced and Wi-Fi connectivity is in place.

19. APN Settings:

Allows you to choose the correct cellular service provider for your SIM card. By default, FUSION uses option number 1 for APN settings, however if you have upgraded Cellular phone services you may need to choose a different option, contact your service provider for further details.

Preloaded APNs:

- wldata (RVI GROUP LLC.)
- fast.t-mobile.com (T-Mobile USA)
- RESELLER (AT&T MVNO)
- NXTGENPHONE (AT&T)
- Broadband (AT&T)

6. Phone Function.

The following menu option allows you to customize your cellular dialing experience, your FUSION device can make VoLTE and GSM cellular phone calls with a SIM capable of such features.

1. **Phone dial** – This option allows you to make a phone call by entering the 10 digit or international dialing number and then press the green button to start your call and when finished press the red key to end the call. ** International dialing requires the use of 00 before the country code and number. USA dialing requires AREA CODE and number to complete the call.
2. **Phone contact** – In this menu you can directly dial your saved entries.
3. **New Contact** – Enter any number you wish to save on your device, you can



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save Name and Number for each entry.

4. **Call records** – you can review your outbound and inbound phone calls and even redial the number with this option.

7. Wi-Fi Function.

The following choice allows you to connect your radio to Wi-Fi networks when no LTE services are available.

Menu options are as follows:

1. **Wi-Fi SW (Switch)** – This option allows you to turn the Wi-Fi on and off.
2. **Wi-Fi List** – When the switch is set to ON, the device will search for all available wireless networks then use your arrows too choose the correct wireless network and press OK and another menu will open:
 - **Wi-Fi Information** – Provides SSID details.
 - **Enter Passwords** – Allows you to enter your alphanumeric password, it is highly suggested that your Wi-Fi password is numerically based and over 8 digits long. Using the # will switch between letters and numbers. As alternative you can use the Wi-Fi password over Bluetooth guide, see below.
 - **BT Setup** – Designed for complex Wi-Fi setup and passwords with special symbols. (See Special Insert below:

Special Wi-Fi installation with Android APP.

To get started please copy and paste the link below in your android browser:

<https://fusionptt.com/fusionwifi.apk>

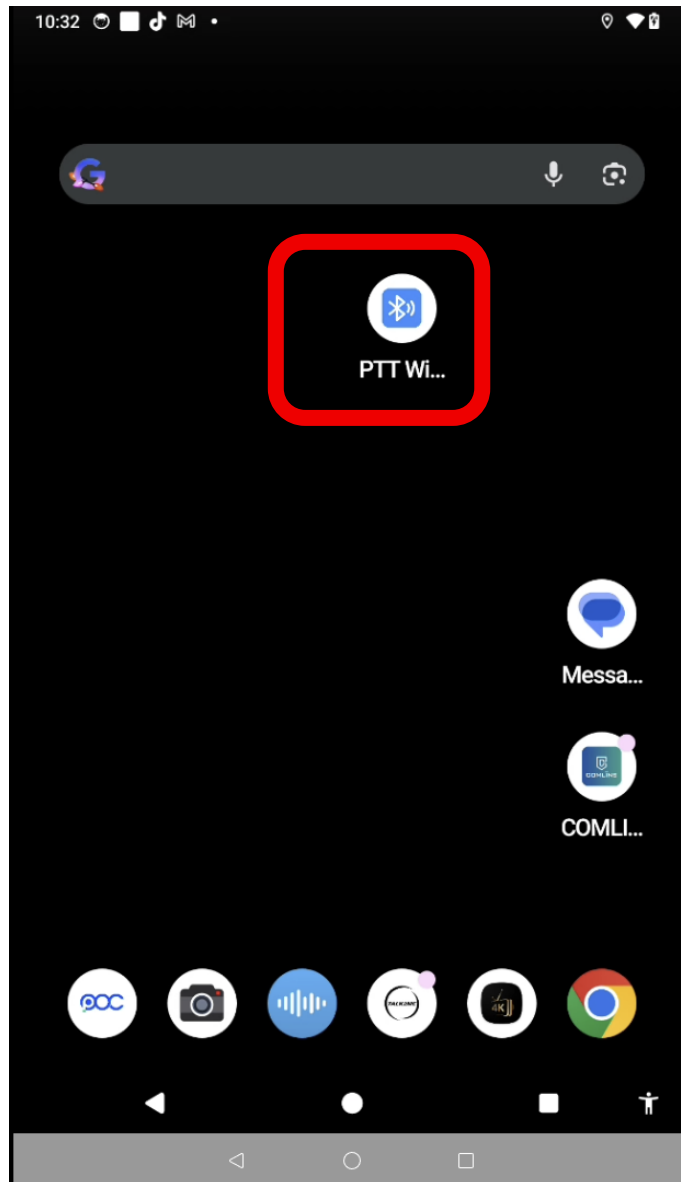


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Once installed you will see the PTT WiFi App Below:

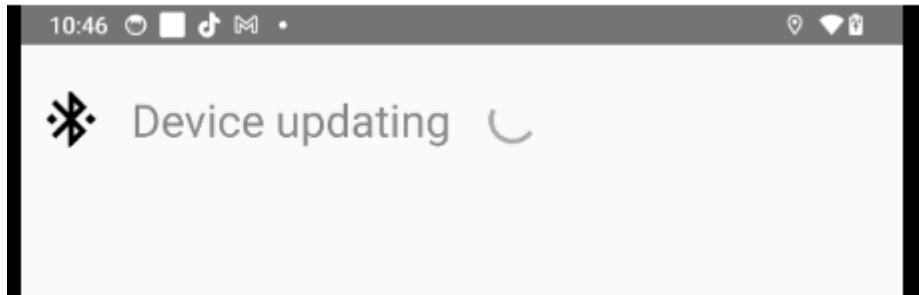


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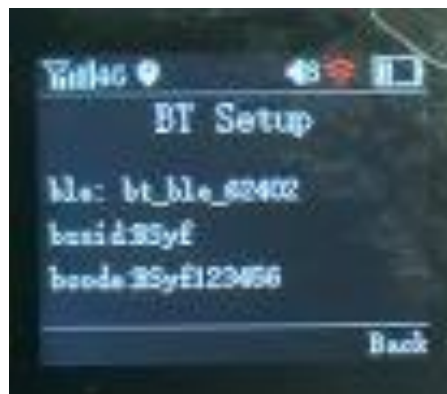
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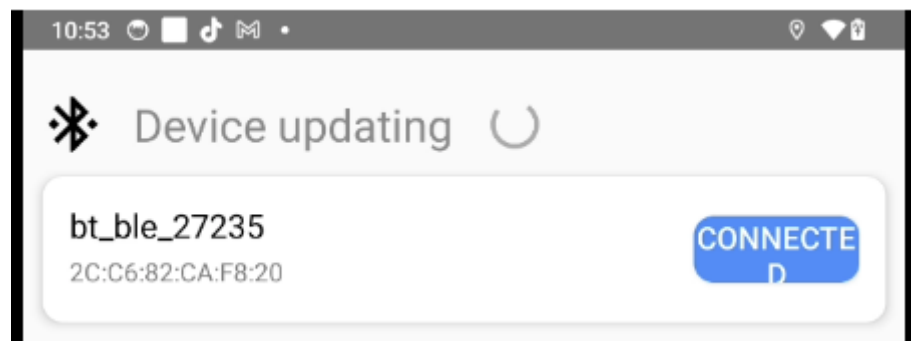
After starting the application, you will see the screen below:



Now go to your phone's Wi-Fi settings and choose **[3] BT Setup**:



Then return to the Android App screen select the **radio that requires programming**:

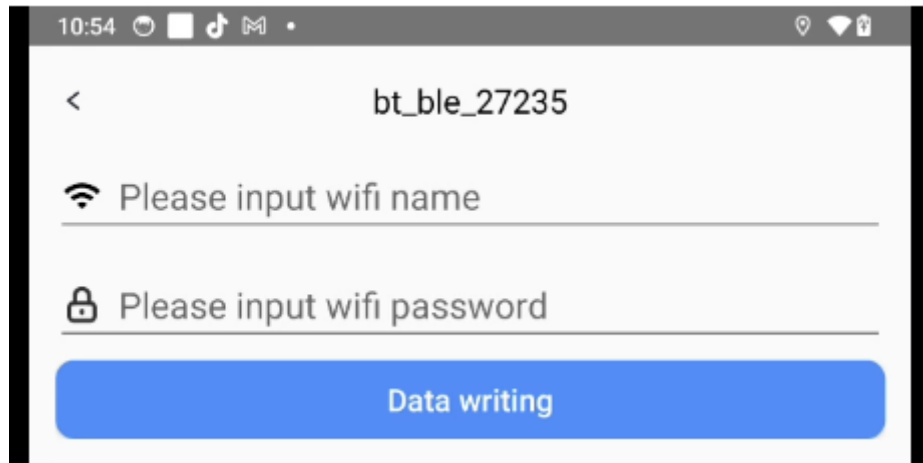


When prompted enter your Wi-Fi name and Wi-Fi Password and click on the data writing button to send the Wi-Fi information on the phone:

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You are done – Your phone will now reboot.

Once the phone restarts, make sure your Wi-Fi switch is on to use Wi-Fi networks.

Simple Troubleshooting.

Features and tips:

If your radio shows any of the following problems, please check the instructions below and if the problem persists then contact our customer service team.

Poor reception: Possible reasons are signal in your current location is weak or the line is busy. If this happens, please move somewhere with improved signal or wait a while before attempting again.

Echo or noise: A possible reason is that the quality of the network provider is flawed. Please restart the radio, this will let it automatically search for an available network with better quality.

Less battery duration: Possible reasons are using and charging the battery in high temperature conditions or searching for a network constantly in a weak network area. If you are in an area with a weak signal, please temporarily switch OFF the radio.

Unable to connect to a network: Possible reasons are that the SIM card is not effective, poor signal or being out of the network service area. Please try either replacing the SIM card or move to a position that is more open, i.e. if you are in a building, move nearer the window.

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Solving guidance for problems:

Phenomena	Solving guidance
Equipment unresponsive	<ul style="list-style-type: none"> • Low battery level: The battery may have been depleted, please replace the battery or charge it. • SIM card malfunction: Check or renew/replace the SIM card. • Poor battery contact: Reinstall the battery or clean the battery contact points.
Insufficient standby time	<ul style="list-style-type: none"> • Battery performance degradation: replace the battery or buy one more. battery for later use.
Charging fault	<ul style="list-style-type: none"> • Battery performance degradation: replace the battery • Poor connection: Check the connect condition or replace the charging cable • Low battery voltage: Charge for about half an hour, then unplug and recharge again • Battery malfunction: replace the battery • Charger malfunction: replace the charger
Unable to connect to the network	<ul style="list-style-type: none"> • Signal too weak: Move area and retry • Not on server: Confirm that the SIM card has been installed, and the SIM card is in normal use state. Confirm the local telecom operator has a band covering the radio.

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Technical and Environmental Specifications – 26 Elite Fusion Radio

System Specification	
Model	26 Elite Fusion
Language	English – Spanish (Coming Soon)
Antenna	Built-in GPS antenna, LTE, GSM
Dimension	4.88" x 2.28" x 1.10"
Weight	6.17294 oz
Rx Sensibility:	-106dbm
Battery Capacity	3800mAh
Max Tx Power	23dBm-25dBm@all up bits
Working Temperature	-20---+60° C
Storage Temperature	-20---+60° C
Mic/Speaker Port	K4 connector
Charging Port	TYPE-C
GLOBAL version	
LTE-FDD	B2/B3/B4/B5/B7/B8/B28/B66

Radio WIRED connectivity Interface(s):

- 1 USB-C port for charging (bottom of radio).
- 1 K-4 Port for external handset/headset/microphone.

Radio WIRELESS connectivity Interface(s):

LTE and 802 Wireless, BTT Only

Radio antenna connectivity Interface(s):

Built in antenna for both LTE and GPS

Radio mobility connectivity Interface(s):

Nano SIM card slot

Radio software Interface(s):

Linux kernel

Radio Key Features:

Factory unlocked devices can be used with any carrier.

FCC ID:

XMR201911SC600WF

QUECTEL RADIO MODULES

RVI GROUP LLC DEDICATED PLATFORM SERVICES



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Support

Thank you for buying this FUSION product. You can visit <https://fusionptt.com> support to obtain more information about your product, get help, access the latest downloads and manuals.

Compliance

For regulatory compliance information, visit <https://fusionptt.com>

See the regulatory compliance document before connecting the power supply.

Trademarks

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Warranty

FUSION PRODUCT LIMITED WARRANTY TERMS AND CONDITIONS

This FUSION® branded product, as supplied and distributed by FUSION and delivered new, and is protected by FUSION® against manufacturing defects in materials and workmanship for a limited warranty period of:

- 1) 1 year from the date of purchase.

RVI Group LLC.
847 S Randall Road
Ste 400
Elgin, IL 60123
USA



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FCC Declaration of Conformance

This device follows part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to use the equipment.

This equipment has been evaluated and found to follow the limits for a Class B digital device, following part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or move the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Operations in the 5.850-5.895GHz band are restricted to indoor usage only.

FCC RF Radiation Exposure Statement (SAR)

This Transmitter must not be co-located or working in conjunction with any other antenna or transmitter.

This equipment follows FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and used at a minimum distance of 35 centimeters between the radiator and your body.

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Safety Warnings

Adapter

Do not use any other power adapter except the one that goes with this unit, or a power adapter shown in the list below.

Use of another adapter could result in damage to the unit.

The following power adapter is qualified for use with this FUSION® radio: (specified the adapter specifications, brand, make, type and other restrictions)

Caution

Ensure to connect the power cord of power adapter to a socket-outlet with grounding connection.

Safety and Compliance

Read before Use

We recommend you read the following sections thoroughly before use. RVI Group LLC. is not liable for malfunctions or damage resulting from misuse of the modem.

Safety Precaution

Please see the following safety precautions.

Use the chargers, cables or accessories approved by the device manufacturer.

Do NOT disassemble or change the device. Doing so voids the warranty.

Prevent wetness from penetrating internal parts. Using the device in wet or damp environment (for instance, charging it in a wet environment like bathtub or bathroom) may result in malfunctions.

Do NOT use this device near source of heat or fire, such as oven, microwave, stove, or heater.

Keep your device away from cooking appliances.

Do NOT place the device in places with heated atmosphere (dryer, sauna, hot water).

Do NOT use the device and disconnect all cables at places with fire or explosion risks.

Avoid strong physical impact (heavy objects or excessive force).

Keep your device away from liquid or conductive materials.

Do NOT charge the device when either the device, the adapter, or the cable is wet. It may cause short circuits.

Power off the device when near medical equipment or high-precision control systems to avoid potential interference.

Charge with specified voltage only.



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Place the device on a flat, stable surface for best use.

Keep the device and adapter away from children and pets.

The device must be disposed of following the locally applicable environmental regulations.

Keep the device away from magnetic items such as magnetic strip cards or items that generate strong electronic or magnetic fields, such as a microwave.

Do NOT store the device in an overheated environment.

Do NOT use the device when it is overheated.

Disconnect all the cable connections when the device is not in use.

Place the device in places with good signal strength.

Make sure the adapter you use with the device meets the approved PROs and specifications.

Disposal and Recycling

Do not dispose of the router in a household garbage bin.

Products with this label must be taken to specific collection points at the end of their life.

You can learn more about how to recycle your mobile device by visiting the CTIA website at

www.ctia.org/news/how-to-recycle-your-mobile-device

Maintenance & Care

Avoid extreme temperatures or direct sunlight.

Clean handset with soft, dry cloth. Do NOT use alcohol solvent (color may fade)

The warranty does not cover malfunctions caused by misuse.

Stop all the applications and shut down the device before cleaning it.

Keep the device and its accessories always dry.

If anomaly occurs, contact your providers support at once.

When storing the device, do NOT store it in a container with dampness or under extended heat.

Avoid always dropping the device or strong physical impact.

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Changes

The functions of the product and associated peripherals or accessories are described in this document are based on the current hardware, software and/or local network conditions at the time of writing and thus may vary due to conditions set by local network service providers or carriers. Therefore, all information described here is subject to change without prior notice.



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Product Images.



Replacement Parts List.

Part Image	Description
	Removable Belt Clip for FUSION Radios
	Removable Battery for FUSION Radios

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	USB A to USB C Power Cable for FUSION Radios
	USB A Power Block for FUSION Radios
	K4 Port Type Replacement Headpiece
	Upgraded Docking and Extended Battery kit for FUSION Radios
	Upgraded K4 Power Shoulder Microphone for FUSION Radios

If you need a part that is not listed, please contact us.